



اردیان جلوبال اکسپریس ش.ذ.م.م.
ARDIAN GLOBAL EXPRESS LLC

Company Profile



Partners in Progress...



Executive Summary

Based in one of the fastest developing shipping hubs in the world, Ardian Global Logistics Specializes in total logistics requirements and services related to your business. As a Customer-focused organization, our focus begins with identifying our client's needs and then providing them with services and solutions to meet their Logistics requirements.

Ardian Global Logistics ensures delivery of your Products to the **Right Place, at the Right Time and at the right Price...** Which makes all the difference

Activities

- ✓ Door to Door general cargo services
- ✓ Packing, Removals, Shifting & International Movers
- ✓ Consolidation Services / LCL
- ✓ International Air / Sea / Land Freight Management
- ✓ Warehousing and Distribution (WMS)
- ✓ Customs Clearing & Brokerage Services
- ✓ Packaging Services
- ✓ Import and Export Services via DHL, TNT, Fedex, UPS
- ✓ Multi Country Consolidation Services
- ✓ Cross Trade Services
- ✓ International Project Cargo Handling

The driving force behind AGL Is its Ability to be Customer focused and have innovative solutions keeping our service commitments. Whether it's a program utilizing one or more of our standardized services such as freight forwarding or contract logistics, or a totally integrated, global solution configured to your specific requirements, a dedicated team of professionals will develop the right solution for your needs, then manage a process that will maximize value along your supply chain with high-quality, cost-effective, time-definite delivery from end to end.

Our Vision

Be a global player in the Logistics industry, with excellence in products and services

Our Mission

To plan, develop and continuously improve our facilities and services. To be customer driven in everything we do. To provide an ideal working environment that boosts co-operation and teamwork.

As a Customer-focused organization, our focus begins with identifying our client's needs and then providing them with services and solutions to meet those requirements. Our strategy is also focused on improving how we care for our people and our ability to deliver reliable service. Execution in each of these areas results in increased earnings, allowing us to reinvest in our clients and employees. We revel in taking bold initiatives a few of which are,

- ✓ **Focus:** Improving our ability to provide client value and drive future growth.
- ✓ **Team:** investing in our employees through enhancing our people development, and enterprise communications.
- ✓ **World:** Our progress in this core initiative is allowing us to implement global standard systems and processes that improve service delivery, Reliability, drive continuous improvement, and provide a quality framework throughout the organization.



AGL Express is committed to achieving service excellence throughout our global organization. Our robust Quality Management System (QMS) provides the infrastructure, processes, and tools that allow our people to perform at their full potential and deliver our best operational quality to clients. Our QMS is based on our company culture, the standardized application of best practices, and the conviction that empowering our people will result in meeting our goals of service excellence and leadership in client-centricity.

Utilization and maintenance of this system ensures that every transaction a Customer has with us, no matter where in the world it occurs, is handled by a team dedicated to working together to deliver superior results to your business. We follow globally recognized standards

The **Ardian Global Logistics** QMS is realized through the eight Quality Principles of the ISO9001:2008 standards. This is the framework we use to build improved performance. The eight Quality Principles are:

1. **Leadership:** Providing a work environment where our employees clearly understand company goals and a vision for the future; providing the resources to succeed.
2. **Client Focus:** Ensuring the company's objectives are linked to client needs and expectations; measuring customer satisfaction and acting on the results.
3. **Process Approach:** Focusing on and prioritizing opportunities for improvement.
4. **Involvement of People:** Allowing employees to enhance their knowledge, experience and competence and accept responsibility and ownership for their performance.
5. **Continual Improvement:** Making continual improvement of products, processes and systems an objective for every individual in the organization.

6. System Approach to Management: Providing a clear understanding of the interdependencies between processes of the system; understanding roles and responsibilities for achieving common objectives thus removing cross-functional barriers.

7. Factual Approach to Decision-Making: Ensuring that data and information are sufficiently accurate, reliable and accessible to those who need it; making decisions and taking action on factual analysis, balanced with experience and intuition.

8. Mutually Beneficial Supplier Relationships: Establishing relationships with key suppliers that balance short-term gains with long-term considerations; establishing joint development and improvement activities.

We Deliver Value driven solutions to our customers, Today we are all set to reach the next level, widening our horizons and aiming for global skies. In an increasingly borderless world, we will deliver a whole new level of committed service and enterprise that calls for a renewed passion for excellence. We are confident to reach there with your support.